

Kings III CabView Elevator Video Monitoring

Elevator Communications Must Now Include:

Two-way messaging capability for hearing and/or speech impaired

Video capability

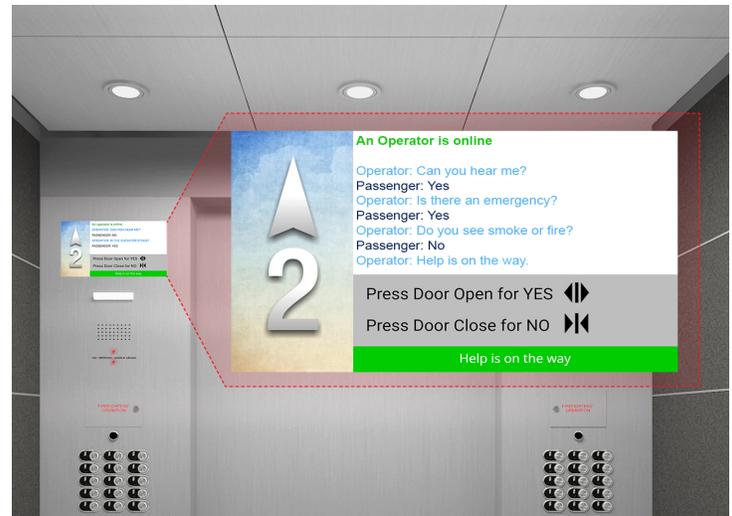
Display message to indicate help is onsite (if rise is 60 ft or more)

What You Need to Know

- Kings III CabView is compatible with video and messaging systems and fixtures from a range of manufacturers.
- CabView features the same Kings III all-inclusive benefits:
 - Phone Equipment & Installation
 - Lifetime Maintenance
 - 24/7/365 Professional Emergency Monitoring
- This non-proprietary solution avoids the pitfalls of restrictive equipment and can be used with any open platform system
- Other systems use proprietary equipment which limit elevator service company options and may lock you into a permanent maintenance contract
- Kings III can provide a cellular data connection as increased requirements demand a complex set of deliverables with additional post-installation responsibilities.

CabView in the Emergency Dispatch Center (EDC)

- When a passenger presses the button, an encrypted tunnel opens to the EDC; a video and text message call request is created for that specific elevator
- Call comes in and is answered
- When operator accepts the video and messaging request, an encrypted tunnel between EDC and the elevator is created
- Through this tunnel, our EDC will review the video feed and communicate to the car nonverbally through two-way text messaging



MAD Elevator MosaicONE Video & Messaging System

CabView from the Caller's Perspective

- Passenger presses the phone/help button
- Call is placed to emergency operator
- Emergency operator answers the call and begins verbal conversation with passenger
- If no response, operator will visually confirm via video whether or not a passenger is present
- If passenger is present and has not responded verbally, EDC will begin nonverbal communication by posting messages to the in-car screen
- Passengers can either respond verbally or by pressing door open/close push buttons to answer "Yes" or "No"
- If still no response and visual confirmation of passenger is present, EDC will dispatch appropriate emergency personnel